

EMC Documentum Business Process Management

Enhance operational efficiency and control your business processes

The Big Picture

- Boosts employee productivity, enhances operational efficiency, and lowers processing costs
- Improves product and service quality by ensuring best practices are implemented enterprise-wide
- Delivers powerful and easy-to-use tools (no coding required) for designing and configuring processes and integrations
- Provides sophisticated automation tools, such as queue management, for highly structured business processes
- Integrates managed processes with external systems
- Integrates with collaborative services to bring people, applications, content, and processes together
- Integrates with EMC Documentum repository to deliver “content-aware” services including check-in/check-out, indexing, search, renditions, and notification
- Integrates with best-of-breed third-party applications, enabling complex business rules management, simulation modeling, and analytics reporting
- Enables adherence to corporate policies and regulatory requirements

There are many ways to enhance your enterprise’s competitive footing. Few such steps, however, can match the transformative potential of automating business processes. An effective business process management system enables organizations to increase productivity, minimize errors, reduce costs, streamline activities to shorten operation cycles, and quickly adapt processes in response to changing business conditions. Furthermore, the ability to automatically enforce business rules and policies, such as auditing and record keeping, helps ensure your company will adhere to compliance regulations and laws.

A complete toolset for business process management

EMC Documentum® business process management (BPM) products help customers define, model, and manage business processes consistently and reliably across multiple organizations, systems, and applications. Equally well suited to managing loosely structured collaborative processes and highly structured, high-volume transactional processes, the BPM suite includes the following EMC Documentum products:

- **Business Process Manager:** Provides a simple and flexible graphical modeling environment for designing and configuring business processes. Documentum Business Process Manager can incorporate existing processes, collaborative workspaces, and integration with external systems. No custom coding required.
- **Process Engine:** Executes, monitors, and manages business processes; automatically evaluates business rules; and assigns process tasks to the correct system, group, or individual at the appropriate time. Documentum Process Engine uses configurable policies and queue management to efficiently handle high volumes of incoming work. It also provides audit data that may prove indispensable for process tuning, monitoring business activity, and meeting compliance initiatives.

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- **Business Process Services:** Integrates Documentum process, content, and repository services with external systems through a service-oriented architecture. The result: enterprise applications and integration frameworks, message brokers, external applications and services, and individual users can take advantage of all Documentum capabilities and events. Events include workflows and lifecycle stages that can also call services from external systems.
 - **Process Connectors:** Integrates Documentum BPM products with best-of-breed third-party applications such as rules engines, simulation environments, and auditing, analytic, and reporting tools.

Integration with the leading enterprise content management platform

The Documentum BPM product suite integrates with the EMC Documentum Content Server and repository—the leading enterprise content management platform for unstructured content. Only the Documentum platform enables multiple applications, processes, and individuals to leverage content services such as versioning, workflow, record retention, transformation, annotation, digital signatures, and publishing while providing access control for all objects, including content and processes.

Collaborative content management for structured and unstructured processes

In every organization, department, and group, structured and unstructured processes co-exist. Structured activities such as loan application approvals and order management can be easily automated and optimized. But less structured processes, such as new product development, financial audits, and litigation responses, often require real-time collaboration among knowledge workers who can provide expert analysis. EMC Documentum BPM tools combine with Documentum Webtop Collaborative Edition and Documentum eRoom collaborative workspaces to seamlessly merge and automate structured and unstructured activities and processes.

Take the next step

To learn more about Documentum business process management products, visit us online at www.EMC.com/documentum or call **1.800.607.9546** (outside the U.S.: +1.925.600.5802).



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